

# Federal Service Desk Information

**What steps should be taken by the recipient who is having issues with their SAM record (i.e. registration, renewals, updates to record, etc.)?**

If the recipient has issues with their SAM registration, they should first go to the Federal Service Desk (FSD) website at <https://www.fsd.gov> and enter their issue in the search box. If the search results do not provide a resolution, the recipient should contact FSD at 866-606-8220. The recipient may receive quicker service by submitting a web form to FSD at <https://www.fsd.gov/fsd-gov/login.do>.